

SENIOR GUIDE TO COMMUNITY SERVICES - PALM BEACH COUNTY

MEDICAL EMERGENCY	9-1-1	MENTAL HEALTH CRISIS	2-1-1
ABUSE - ADULT & DOMESTIC		CRISIS INTERVENTION	
Aid to Victims of Domestic Abuse	(561) 265-2900	Mobile Crisis Team (Jerome Golden) North	(561) 383-5777
Div. of Victim Services (also Rape Crisis)	(561) 833-7273	Mobile Crisis Team (South Co Mental Hlth)	(561) 637-2102
Florida Abuse Hotline	(800) 962-2873	DEATH/DYING/GRIEF/SUPORTIVE SERVICES	
Long-Term Care Ombudsman	(888) 831-0404	Hospice & HomeCare By The Sea	(800) 392-3188
ADULT DAY CARE	2-1-1	Hospice of Palm Beach County	(888) 848-5200
ALCOHOL & DRUG ABUSE	2-1-1	VITAS Innovative Hospice Care	(800) 938-4827
ALZHEIMER'S CRISISLINE	(800) 394-1771	DISABILITY SERVICES	
ALZHEIMER'S DISEASE		Audiology With A Heart	(561) 366-7219
Alzheimer's Assn SE Florida Chapter	(800) 272-3900	Coalition for Independent Living Options	(561) 966-4288
Alzheimer's Community Care	(561) 683-2700	Deaf & Hard of Hearing Resources of PBC	(561) 802-3353
Memory Disorder Ctr- St. Mary's Medical	(561) 882-6363	Division of Blind Services	(866) 225-0794
Memory & Wellness Center at FAU	(561) 297-0502	Lighthouse for the Blind	(561) 586-5600
CAREGIVER ASSISTANCE	2-1-1	Florida Relay Service	(800) 676-3777
CARE MANAGERS (GERIATRIC)	2-1-1	DISASTER/PREPAREDNESS	2-1-1
CONSUMER COMPLAINTS		EDUCATION-ADULT	2-1-1
Better Business Bureau	(561) 842-9278	Adult Education School District of PBC	(561) 616-7800
Condo Ombudsman	(954) 202-3234	Literacy Coalition of Palm Beach County	(800) 273-1030
Consumer Affairs Division of PBC	(561) 712-6600	EMPLOYMENT-ELDER	
Florida Division of Consumer Services	(800) 435-7352	AARP Foundation SCSEP (Sr. Employment)	(561) 471-9828
CREDIT COUNSELING/MONEY MGT		Experience Works	(561) 802-1704
ClearPoint Credit Counseling Solutions	(800) 251-2227	CareerSource	(800) 556-5627
Credit Card Management Services	(800) 920-2262	FINANCIAL/UTILITY ASSISTANCE	
CRIME/FRAUD		EHEAEP-Elderly Energy Assistance Program	2-1-1
Consumer Helpline (insurance fraud)	(800) 378-0445	LIHEAP-Low-Income Energy Assistance Program	2-1-1
Division of Victim Services	(561) 355-2418	PBC Human Services and Veterans Services	2-1-1
Economic Crimes/Crimes Against Elderly	(561) 355-7394	FOOD ASSISTANCE	
Seniors vs. Crime	(800) 203-3099	Boca Helping Hands	(561) 417-0913
Your Aging & Disability Resource Center	(866) 684-5885	Food Stamps/SNAP (DCF)	2-1-1
Victim Services (Office of Attorney Gen)	(561) 837-5000	Ruth & Norman Rales JFS-some financial also	(561) 852-3333
Victim Services (State Attorney's Office)	(561) 355-7100	The Salvation Army	(561) 686-3530



Sunshine is a free program of 211, PBC's community helpline and crisis hotline. Calls to 211 are free, confidential and 24/7. *Sunshine* is made possible through the support of the Town of Palm Beach United Way and the Jim Moran Foundation.



GRANDPARENTS RAISING GRANDKIDS

Kin Support Project-Families First PBC (561) 721-2887

Relative Caregivers-Legal Aid Society ext. 275 (561) 655-8944

PBC Extension Services/UF (GRandS) (561) 233-1742

MorseLife (561) 289-8578

GUARDIANSHIP

Clerk of the Court 15th Judicial Circuit (561) 355-2996

HEALTH CONCERNS

American Cancer Society (561) 616-9370

American Diabetes Association (800) 342-2383

American Heart Association (800) 242-8721

American Lung Association of SE FL (800) 330-5864

National Parkinson Foundation Chapter (954) 684-4703

Palm Beach County Health Department (561) 840-4500

HOME DELIVERED MEALS & HEALTH CARE 2-1-1**HOME IMPROVEMENT**

Rebuilding Together-Solid Waste Authority (561) 697-2700

Weatherization Assistance Program (877) 212-0309

HOUSING /HOMELESS ASSISTANCE 2-1-1**HOSPITALS**

Bethesda Memorial Hospital (561) 737-7733

Boca Raton Regional Hospital (561) 395-7100

Delray Medical Center (561) 498-4440

Lakeside Medical Center (561) 996-6571

Good Samaritan Medical Center (561) 655-5511

JFK Medical Center (561) 965-7300

Jupiter Medical Center (561) 747-2234

Palm Beach Gardens Medical Center (561) 622-1411

Palms West Hospital (561) 798-3300

St. Mary's Medical Center (561) 844-6300

Wellington Regional Medical Center (561) 798-8500

West Boca Medical Center (561) 488-8000

West Palm Beach VA Medical Center (800) 972-8262

West Palm Hospital (561) 863-3802

INSURANCE: Health Care Advocate 2-1-1**INSURANCE**

DCF Access Florida (Medicaid) (866) 762-2237

Health Care District (866) 930-0035

Medicare (800) 633-4227

SHINE-help with Medicare concerns (866) 684-5885

Florida Rural Legal Services

(800) 284-4588

Elder Law HelpLine

(888) 895-7873

Legal Aid Society-Elder Law Project ext. 228

(800) 403-9353

MEDICAL SUPPLIES/EQUIPMENT

2-1-1

Clinics Can Help

(561) 640-2995

Southeast Mobility

(561) 364-2600

MENTAL HEALTH/COUNSELING

Center for Trauma Counseling

(561) 444-3914

Different Like Me

(561) 289-2545

Glades Crisis Stabilization Unit

(561) 993-8022

Mental Health Association of PBC

(561) 832-3755

National Alliance for the Mentally Ill of PBC

(561) 588-3477

Ruth & Norman Rales JFC (Senior Counseling)

(561) 852-3333

The Volen Center

(561) 395-8920

SENIOR CENTERS

2-1-1

Boynton Beach Senior Center

(561) 742-6570

Mid County Senior Center (Lake Worth)

(561) 357-7100

North County Senior Center (PBG)

(561) 694-5435

The Volen Center (Boca Raton)

(561) 395-8920

West County Senior Center (Belle Glade)

(561) 996-4808

SERVICE DOGS-Canine Companions

(800) 572-2275

SOCIAL SECURITY ADMIN

(800) 772-1213

SUPPORT GROUPS

2-1-1

TRANSPORTATION

Community Coach and LIFT-The Volen Center

(561) 395-8920

Palm Tran CONNECTION Door-to-Door

(877) 870-9849

Palm Tran Bus Information

(877) 930-4287

Tri-Rail

(800) 874-7245

VETERAN SERVICES

FL Dept. of Veterans Affairs-benefits counseling

(561) 422-8204

Funeral/Burial Benefits-Dept. of Veteran Affairs

(800) 827-1000

Jupiter Vet Center

(561) 422-1220

Palm Beach Vet Center

(561) 422-1201

Veteran Services-Palm Beach County

(561) 355-4761

West Palm Beach VA Medical Center

(800) 972-8262

Women Vets Health Programs

(561) 422-1236

VETERANARIAN

Paws 2 Help-pet care at low cost

(561) 712-1911

VOLUNTEER OPPORTUNITIES

211's Sunshine Daily Telephone Calls to Seniors

2-1-1

United Way of Palm Beach County

(561) 375-6600

HOPE

WHEN YOU NEED IT MOST



This is a partial listing of frequently requested information maintained by 211 HelpLine. The information contained is the most current available as of January 2015. Inclusion does not imply endorsement nor does omission imply a lack of endorsement by 211. For more information call 2-1-1 or visit www.211palmbeach.org